

CHAMBER CHATTER**SEPTEMBER 2011*****AGM—Tuesday 20 September***

The AGM for Muswellbrook Chamber of Commerce will be held on Tuesday 20 September 2011 at the Muswellbrook Regional Arts Centre commencing at 6.00 pm.

Only financial members can nominate for executive positions on the Board, be nominated and vote at the AGM so if you have not renewed your membership for 2011-2012 please do so promptly. Reminders to non-financial members will be post this week.

Current financial members appear on the back page in black ink, non-financial members in grey.

Nomination forms are available on the website—
www.muswellbrook.org.au/chamber

We have at least one position that will be vacant this year so please consider becoming involved at a greater level.

**Welcome New
Members**

MV Solar Pty Ltd

Are you a financial member of Muswellbrook Chamber of Commerce & Industry for 2011-2012?

Experience. Sound advice. Positive outcomes.

We think that just about covers it!



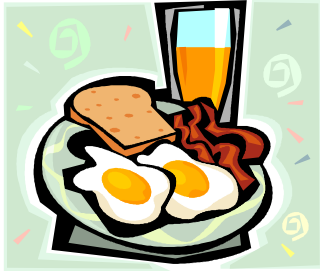
MUSWELLBROOK
a Market House – 4 Market Street
 Muswellbrook NSW 2333
t 02 6542 5566
f 02 6543 4397

SCONE
a 127 Liverpool Street
 Scone NSW 2337
t 02 6545 1933
f 02 6545 2802

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CONVEYANCING • CRIMINAL LAW • TRAFFIC OFFENCES • FAMILY LAW • ESTATES, WILLS & PROBATE • DEBT RECOVERY
 COMMERCIAL LAW • PERSONAL INJURY • OH&S • EMPLOYMENT LAW • ENVIRONMENTAL & MINING LAW • EQUINE LAW

Chamber Breakfasts



6 September	Hosted by Coal & Allied at offices at 19 Bridge Street; followed by bus tour of Bengalla Mine. Proceeds of Breakfast will be donated to Apex for their projects. Please do not park in Bridge Street—use car parks to east and west of Bridge Street
4 October	2012 is the Year of the Farmer , so our focus for this breakfast will be the agriculture sector. This breakfast will be held at Hunter Belle Cafe
1 November	Mangoola Coal Update— Muswellbrook & District Workers' Club—followed by mine site tour.
December—changed to Wednesday 8 December	Change of Day/Date to Wednesday 8 December Breakfast hosted by Hunter Mutual at Muswellbrook Race Club
6 March	South Muswellbrook Primary School—Technology in Education

Calling All Artists & Artisans—An opportunity to sell your Art!

Artists & Artisans Spring Sale at the Muswellbrook Creative Arts Fair Proudly supported by Muswellbrook Coal Company

Would you like to place your artworks on sale at the 2011 Muswellbrook Creative Arts Fair?

When? Saturday 1 October
Where? The Pothouse Lions Park, Lower Brook Street, Muswellbrook
Time? From 9.30 am until around 3.30 pm

No Fee

Artists and Artisans are to be responsible for their own sale, money and stand.

Registration Deadline—25 September 2011

Contact: Muswellbrook Visitor Centre
Phone: 6541 4050 **Fax:** 6541 4051
Email: visitorcentre@muswellbrook.nsw.gov.au

For more information log on to www.muswellbrookcarnivale.com.au

Muswellbrook Creative Arts Fair

Artists' Shootout



The Soapbox Derby



Arts and Craft



Shokin' at the Pothouse



Auntie Elizabeth's Art Lessons

Artists and Artisans' Spring Sale



YOUR BOARD OF DIRECTORS

PRESIDENT
MIKE KELLY

6543 1277

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6541 1434

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6543 1666

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6542 5500

DIRECTORS
TONY MASTERS

0418 680 134

JENNIFER BOWCOCK
6549 0506

LAVINIA HUTCHISON
6543 3011

Workcover First Aid Requirements

If you employ more than 25 people at your workplace, you must have at least one person trained in first aid.

If there are more than 200 persons at a place of work, or at a construction site where more than 100 persons work, a first aid room must be available and be in accordance with *clause 20(7)* of the OHS Regulation 2001. The first aid room must be under the control of:

- A person who holds a current occupational first aid certificate, or
- A level 3 or greater New South Wales ambulance officer, or
- A registered nurse, or
- A medical practitioner



Dollar-a-Day Promotions Fund

Baybrook Motor Inn
 BHP Billiton Mt Arthur Coal
 Centabrook Motel
 Coolmore Stud
 Cousins Family –Central Arcade
 Cruickshanks Wines
 Curtis Gant Irving
 Denman Motor Inn
 Denman RSL Sub Branch
 Denman Van Village
 Edward Higgins Parkinson
 Hunter Business Chamber
 Hunter Mutual
 Kerry's Place B & B
 Matthews Jewellers
 Muswellbrook Greyhound Club
 Muswellbrook Holden
 Muswellbrook RSL
 Muswellbrook Shire Council
 Muswellbrook Workers' Club
 Pukara Estate
 Rural Press-Muswellbrook Chronicle
 Upper Hunter Wine Centre



ATO Flood Levy



A Temporary Flood and Cyclone Reconstruction Levy will apply to individuals for the 2011-2012 income year only.

The flood levy is designed to assist affected communities to recover from the recent floods by providing additional funding to rebuild essential infrastructure. For example, the rebuilding of roads, bridges and schools.

The flood levy is an increase in tax on that part of your income above \$50,000

Employers and employees can visit www.ato.gov.au/floodlevy for further details.

The flood levy has been incorporated into the new withholding tax tables applicable from 1 July 2011

SPRING IS HERE...
AND SO IS

MUSWELLBROOK CARNIVALE

www.muswellbrookcarnivale.com.au

Volunteers on Discovery Trail

Upper Hunter Country Tourism committee is hosting the third 'Famil' tour to assist local Visitor Centre volunteers and staff to get a better understanding of our area. Volunteers and Staff from Merriwa, Murrurundi, Scone, Aberdeen, Denman and Muswellbrook Visitor Centres will travel to Denman, Sandy Hollow, south on the Bylong Valley Way and then through the glorious Goulburn River National Park back to Merriwa and then home to Muswellbrook.

The free 'Famil Tour' will take place on Tuesday, 6 September. The tours are programmed for about every two months and are aimed at improving the knowledge and understanding of our collective tourism product throughout Upper Hunter Country which covers both Upper Hunter and Muswellbrook Shires. The bus trip also provides the opportunity for staff and volunteers to share knowledge of their area and to get to know the people who take care of our visitors in the Visitor Centre network.

On Tuesday the adventurers will visit selected accommodation properties along the route, points of interest, National Park attractions and learn a little more about local roads and touring routes. The transport costs associated with the Familis are covered by the generous financial support of both Upper Hunter and Muswellbrook Shire Councils.

Workplace Policies Workshop in Maitland

NSW Industrial Relations is conducting a cost-effective and specialised HR workshop in **Maitland**, providing employers with practical help on dealing effectively with common but important workplace issues.

Workplace Policies

Effective workplace policies and procedures are essential for complying with new obligations under the national industrial relations system. In this workshop, participants will learn about different types of policies and why they are important for establishing best employment practices. The session will provide step-by-step guidance how to develop practical policies in your workplace and will also provide tips for successful implementation.

Where: East Maitland Bowling Club, Banks Street, East Maitland

When: Wednesday, 7 September, 9am - 1pm

Cost \$110.00 (incl. GST)

Places are limited. Register online at www.industrialrelations.nsw.gov.au; For more information,



Energy Action Launches Carbon

With the impending introduction of the Federal Government's carbon tax, energy management company Energy Action has launched what it claims as 'Australia's first online carbon tax calculator.

Entitled the Energy Action Carbon Adjustment Calculator, the service works simple by asking users to enter their gas and electricity consumption over a selected billing period then, using a set of assumptions found in the Government's climate change policy, approximates a business's likely carbon expense for 2013, 2014 and 2015.

Businesses are able to model the impact of an increase or decrease in energy consumption on their annual bills.

Energy Action's chairman Dr Ron Watts observes that there has been some confusion about the tax's impact on Australian businesses.

'Energy Action's online calculator enables businesses big and small to quickly understand how the scheme will influence them over a three year period and what its impact will be on their most affected business cost—energy,' said Watts.

At this stage, carbon emissions will be priced at \$23 a tonne, an impost the company's largest emitters will be obliged to pay.

While the calculator says it approximates the price impact of a carbon tax on businesses, the policy has not yet been passed into law. Under the proposed policy, many companies and individuals will be eligible for compensation.

Australian businesses can use the free online calculator at www.energyaction.com.au

Source: Energy Action/ZMM Marketing

Country & Regional Living Expo Report

The Country Regional Living Expo took place on Friday 5, Saturday 6, and Sunday 7 August. The Country Regional Living Expo was the focus of a wider strategy this year in targeting potential new residents to fill the skill shortages we have in the Muswellbrook Shire and promoting business opportunities.

It began in the lead up to Expo with 3m x 6m billboards installed at Blacktown and Town Hall train stations for a month, from the 18 July to the 15 August, with a potential daily audience of thousands. Town Hall Station has daily traffic of 154,700 people and Blacktown Station has traffic of 32,540 people and is one of the busiest Western Sydney Train Stations. These billboards were targeting Western Sydney train lines as it is believed this is the group of people that are most likely to make the move.

The billboards illustrated some of the benefits of life in Muswellbrook Shire and promoted the Move To Muswellbrook information web page, which contains lifestyle opportunities and available services, and links to employment vacancies available in the Muswellbrook Shire. The billboards were also advertising the \$7,000 Regional Relocation Grant currently on offer to eligible people moving to this region from the city.

This year there were two separate web pages to promote and measure interest in the Muswellbrook Shire at, before and beyond the Country Regional living Expo. That is the new www.JobsMuswellbrook.info and a redeveloped www.MoveToMuswellbrook.info site. Through this it is anticipated Muswellbrook Shire Council will be able to quantify interest and know what things are of interest to potential new residents. These two sites are also inter-linked between each other.

The Jobs Muswellbrook web page takes feeds from mycareer, seek, jobs.com, and for Country Week, local businesses particularly members of the Muswellbrook Chamber of Commerce and Industry, provided details of positions they were specifically targeting which were over 60 jobs.

At Country Week we had a 120 jobs on the jobs board at the entrance to the Expo, however there was about 150 jobs available at the time in the Muswellbrook Shire. With an estimated unemployment rate of 1.3% for the Upper Hunter (HVRF March 2011) there is a real need to attract more people.

Muswellbrook Shire Council was very fortunate to have many people enthusiastically volunteering their time to promote everything that Muswellbrook Shire has to offer with over 20 volunteers over the three days. There were representatives from the Visitor Information Centre, staff from Muswellbrook Shire Council, Mayor Cr Martin Rush, Cr Jennifer Lecky, Muswellbrook Chamber of Commerce and Industry, Hunter Region Business Centre, Muswellbrook Chronicle, the Community Mutual Group, First National Edward Higgens, Parkinson, and John Flood Real Estate Agents. Over three very busy days they proudly promoted Muswellbrook Shire and all that it has to offer potential new residents. It is significant that these representatives are passionate and proud of the Muswellbrook Shire that they volunteered their time and energy.

According to the organisers the prospect of an alternative to city living lured a record-breaking crowd of around 9,000 visitors to the Country & Regional Living Expo. This was an estimated 1000 higher than last year. Muswellbrook Shire stand fielded more than 500 enquiries and took contact details from genuine enquiries of over 320 people. What will follow now is an even more selective campaign using the information and contacts we gathered at the Expo. The Muswellbrook Shire Stand like the billboards illustrated the benefits of life in Muswellbrook Shire and the job opportunities as well as the NSW State Government \$7,000 Regional Relocation Grant.

The comprehensive Muswellbrook Shire Guide was at the centre of the information we distributed. We then added to this with a copy of the Muswellbrook Chronicle, handouts from businesses and targeted employer information. We tried to tailor the information we handed out to the type of enquiries we received. For example if a person was interested in a mining services position we provided them with handouts supplied by those major businesses in the Muswellbrook Shire.

Singles, couples and families investigated opportunities for living, working and investing in Muswellbrook Shire. We also fielded a number of enquiries from people interested in establishing businesses in the Muswellbrook Shire particularly from the hospitality sector which we will pursue.

We received a lot of positive media for the campaign from the Muswellbrook Chronicle, ABC Upper Hunter, 2NM and Power FM, ABC Newcastle, Newcastle Herald, and ABC Rural. Kevin Doherty Muswellbrook Shire's Tourism and Promotions Officer was integral to the coverage the campaign received.

Of most significance though, is how many people throughout the community directly and indirectly during the campaign volunteered time and energy to proudly promote the Muswellbrook Shire over the last month.

Source: Matthew Lysaught, Economic Development Office, Muswellbrook Shire Council



Upper Hunter Motoring Association Inc

ABN 28 101 755 482

Proudly hosting the

Global Village Motorfest & Fair

A part of the Muswellbrook Carnivale in Spring

GLOBAL VILLAGE MOTORFEST & FAIR - SUNDAY 13th NOVEMBER 2011

Plans for 2011 are in full swing and we are now at the stage of confirming some of our conceptual ideas for the improvement of the event, some of these are:

- Shannons Super Rig (booking confirmed)
- Pinky event announcer (booking confirmed)
- Crocstars (booking confirmed)
- Joy Flights by Wine Country Helicopters (booking confirmed)
- MegaMania Amusements Jumping castles, rock walls, etc (booking confirmed)
- Murphy's Puppets (booking confirmed)
- Aerial display by an RAAF Roulette (booking confirmed)
- Fighter World F111 cockpit display and promotional stall (booking confirmed)
- More quality Market stalls will be sort at Shows & Fairs throughout the region
- More food & drink outlets (local service clubs)
- Shortly invitations will be sent to more than 100 clubs throughout the NE of NSW

Various websites will be updated to carry event details (UHMA, Shannons, Pinkys, JustMags, Cruzin mag, Classic Car Guru's plus more)

Our overall concept for this event has grown beyond a small local car show and our aim now is to promote the 2011 Global Village Motorfest & Fair as a family friendly community fun day/fair based around a display of anything to do with motoring. With this in mind we would like to enlarge the Fair with more **quality** stalls and attractions, plus Mega Mania Amusements jumping castles (large & small), a rock wall, Crocstars and Murphy's Puppets for the children all fully sponsored and available at no additional cost to families over the \$2/head or \$5/ family gate fee.

However all this comes at a cost and we as a group can only rely on donations and sponsorships plus the efforts of a few volunteers to turn our concept into a reality.

I would be happy to meet with anyone at any time to discuss these events further.

Geoff Budden, UHMA Secretary
6543 2269 or 0407 247 998
gt40f@bigpond.net.au

If we don't ask the question, we will never know the possibilities

muswellbrook
carnivale ...in spring



Beware of unscrupulous operators—protect your business

Small business owners are often busy, with many different tasks on their hands. At times, unscrupulous operators may take advantage of this and attempt to trick a small business owner into making a payment for something they didn't order, or to agree to goods or services that they don't need.

Typically, this trick involves an unscrupulous business sending realistic-looking invoices with what appears to be an official looking letterhead or logo. Other tricks include sending unsolicited facsimiles, emails or letters and follow-up invoices to entice businesses to subscribe to, and pay for, entries or advertising in online business directories or other publications.

These tricks generally rely on time-poor employees unwittingly paying invoices without checking if they know the sender or if they actually agreed to the advertising or directory listing.

This SBIN newsletter outlines a recent case taken against Spanish-based Company, European City Guide S L (trading in Australia as 'Industry and Commerce'). Industry and Commerce sent misleading forms to business owners and later billed them for directory listings that the businesses did not realise they had agreed to. Importantly this case means that businesses that were misled by Industry and Commerce do not have to pay invoices issued by the company.

This newsletter also provides information on how you can avoid becoming the victim of this type of unscrupulous behaviour.

ACCC court action for false billing

The Federal Court recently found that Industry and Commerce misled Australian small businesses into signing up with its online business directory.

Industry and Commerce sent forms to small business owners which gave the impression that they were Australian Government representatives. These forms asked the businesses to update or check that the information on the Register of Business Information was "positively and correctly presented". The forms also represented that the Register of Business Information was a free Australian Government record when this was not the case.

Unsuspecting businesses that responded to Industry and Commerce were then pursued for fees. Some businesses were also threatened with debt collection and legal action when they attempted to cancel their listing on the Register of Business Information.

As part of its judgment, the Federal Court ordered Industry and Commerce not to claim or seek payment from Australian businesses that received the misleading forms. This means that Australian businesses who were misled by Industry and Commerce do not have to pay.

Related media release: <http://www.accc.gov.au/content/index.phtml/itemId/1000088/fromItemId/2332>

How to protect your business

There are several steps you can take to protect yourself and your business. The ACCC strongly encourages businesses to:

- be wary of unsolicited offers, particularly those claiming to provide a free service, make sure you carefully read any fine print to fully understand the offer.
- make sure you know who you are dealing with before responding to any offer—do an internet search on the name of the product or company and verify contact and company details.
- look into the legitimacy and profile of a directory or publication – for example, ask for details of other local businesses who have previously listed or advertised and check with them that they received what they paid for.

Continued on page 8

Beware of unscrupulous operators—protect your business ..(cont)

- retain written records of authorisations for advertising or directory entries so that if you receive an invoice or a telephone call, you can go back to your records to check it.
- ensure that only authorised employees are responsible for payments and they should have ready access to important dates and suppliers. You should also keep these employees updated on any scam or unsolicited service that may target your business.

What to do if you think you have been targeted

If you feel you have been targeted by an illegitimate trader or if you have already given sensitive information to an illegitimate source, you should immediately report it to the police and the Scamwatch website. Scamwatch is the ACCC’s online resource to help people recognise, report and protect themselves from scams.

The ACCC’s *Small Business Scams Fact Sheet* provides tips to help protect your business from scams. You can get it from the ACCC website – www.accc.gov.au/smallbusiness – or from the ACCC Small Business Helpline on 1300 302 021.

Further information about protecting yourself and your small business from scams can be found on the Scamwatch website – www.scamwatch.gov.au.

If you would like to subscribe to receive regular updates from the ACCC on small business issues please send an email with your contact details to smallbusinessinfo@accc.gov.au.

The ACCC also produces a newsletter which provides information on cartels, including tips for businesses on how to avoid engaging in or being the victim of cartel conduct. If you would like to subscribe to receive cartel-specific updates please send an email with your contact details to cartelinfoservice@accc.gov.au.

Dress Down Drug Free Day



Hunter Life Education (HLE) invites you and your workplace to get involved in Dress Down Drug Free on Friday 23 September by ditching your regular work wear and dress in casual attire in a fancy dress them chosen by your business to support Hunter Life Education.

Last year Dress Down Drug Free day raised \$10,000 towards delivery innovative health education to children of the Hunter region.

This year the target is \$15,000.

Hunter Life Education is a non-profit charity delivering drug and healthy lifestyle education to over 30,000 children and young people in the Hunter annually; from Merewether to Muswellbrook, Morisset to Tuncurry.

YOU CAN HELP! Great prizes to be won for the best theme and for the most funds raised.

Get your business or organisation involved in Dress Down Drug Free.

- ❖ Choose a fun dress theme that everyone will enjoy
- ❖ Register your business as a participant in the campaign
- ❖ HLE will send you a supporters pack
- ❖ Encourage everyone in your business to be involved, bring a gold coin and dress down on Friday 23 September.

Other fundraising ideas ❖ instead of a gold coin collection—have a BBQ lunch or morning tea fundraiser? ❖ Ask your business to match employee fundraising. ❖ If you can’t dress down—why not still hold a fundraising event in your office?

Link to event page: <http://www.hunterlifeeducation.org.au/page19570/DressDownDrugFree2011.aspx>

Link to photos of participants in last year’s event: <http://www.hunterlifeeducation.org.au/page15895/DressDownDrugFreeGallery.aspx>

Workplace Bullying: How to recognise, deal with and prevent

With all the activity still surrounding the introduction of Modern Awards and the National Employment Standards under Fair Work, employers and HR professionals should be careful not to drop the ball with their other legal obligations. Workplace bullying is an area of Occupational Health & Safety law that requires constant attention.

A case in point

In April this year, a South Australian court ordered the demotion of a senior firefighting officer for the systemic bullying and harassment of several members of staff. The officer was charged with breaching the code of conduct for firefighters, as outlined in South Australian legislation.

The fire-fighting officer was said to have regularly referred to female firefighters as 'oxygen thieving wastes of space', implied that their bottoms were too wide to fit through doors, frequently called other firefighters 'useless f—ks' and threatened harm to any staff member who reported him to management.

The officer seemed to believe his comments could not amount to bullying as they were made in jest with a lighthearted expression. However, the court did not accept this, particularly considering his position as supervisor, with responsibility given to him to ensure Fire Service policies and codes of conduct were vigilantly followed.

The Court also raised concern about the lack of action from management and the harassment officer all of whom had allowed the situation to reach "this sorry state" that had "been the case for so long". The officer was demoted and barred from applying for promotion for the next two years. This case is just one of many examples of how bullying can surface in the workplace.

Bullying defined

It's important that both managers and employees understand what constitutes bullying. The officer in the case above strongly denied that his actions could amount to bullying or harassment, given that he thought they were just lighthearted comments. Here is a useful definition, and you can judge for yourself.

Workplace bullying is repeated, less favourable treatment of a person by another or others in the workplace, which may be considered unreasonable and inappropriate workplace practice. The emphasis is on the repetition of the conduct, with the behaviour being unwelcome, unsolicited and usually not reciprocated.

Behaviours that constitute bullying include behaviour that intimidates, offends, degrades or humiliates a worker or would reasonably be expected to do so. Such conduct may include:

- Physical – for example, hitting or inappropriate touching.
- Verbal – for example, insults or taunts.
- Psychological – for example, public criticism or negative body language.
- Social – for example, shutting people out of conversations or social events.

In the case of the firefighter, his comments were repeated on several occasions and resulted in the resignation of a female colleague, who was too afraid to make any formal complaints. It certainly amounted to bullying

Dates for the Diary

6 September	Chamber Breakfast hosted by Coal & Allied at 19 Bridge Street, Muswellbrook followed by bus tour of Bengalla Mine. RSVP 1 September 2011
6 September	Black Coal Cup—Muswellbrook Golf Course to support Westpac Rescue Helicopter Service
7 September	Workplace Policies Workshop in Maitland— www.industrialrelations.nsw.gov.au
9 September	Muswellbrook Regional Arts Centre, 6.00 pm opening of Nearground Rearground an exhibition by Muswellbrook & Districts Camera Club and EMSLA (Eutick Memorial Still Life Award) a touring exhibition from Coffs Harbour Regional Gallery.
13 September	Muswellbrook Women's Network Dinner—Guest Speaker—Pat Collins, at Hermitage Motel (opposite TAFE), 6.30 for 7.00 pm. \$40. RSVP by Friday 9 September to Lorraine Skinner 0429 329 353.
20 September	AGM—Muswellbrook Regional Arts Centre 5.30 pm for 6.00 pm. Presentation by Daniel Rampling, Sparke Helmore. Drinks and nibbles. Networking.
23 September	Dress Down Drug Free Day see page 8; further information contact by phone 1300 554 246; by email hunter@lifeeducation.org.au or visit www.hunterlifeeducation.org.au
25 September	Muswellbrook Amateur Athletic Club Inc—Spring Fun Run—8.00 am—over distances of 2.5 km, 5 km and 10 km Entry Fees: under 18 years—\$5, adults—\$10—with a late fee of \$5 charged on the day. Enquiries to Col 6542 5201; Ian 6547 9200; Mark 0407 781 837
3 October	Public Holiday
4 October	Chamber Breakfast—Hunter Belle Cheese
12 October	National Ride to Work Day—more info and registration at www.ride2work.com.au
14 October	Big Cake Bake Day—in aid of Australian Red Cross—info and registration at www.bigcakebake.org.au
20 October	Girls Night In—Muswellbrook RSL. Fashion Parade and finger food. In aid of Breast Cancer Research; Further details from Karen Egan 0419 655 304
26 October	Founders Forum Showcasing Innovation— <i>more info next newsletter.</i>

New Business

hunter
communiqué

communications - copywriting - proofreading - public relations

Rebecca Erskine
Mob: 0414 952 993
Email: r.e.erskine@gmail.com

Aged Care Facilities

integratedliving Australia Ltd
Mt Providence

Accountants

Davies Thompson & Wright Services
Gowing & Co
Jennifer Lecky & Assoc

Banks, Building Societies,

Financial Services

ANZ Banking Group Ltd
Hunter Mutual Ltd
National Australia Bank Limited
Newcastle Permanent
St George Bank

Bus Service

Reg Osborn Pty Ltd

Business Advisory Service

Hunter Region Business Enterprise
Centre

Car Sales, Repairs,

Maintenance

Cross Country Ford
Muswellbrook City Motor Group
Muswellbrook Holden Pty Ltd

Cheese Factory

Hunter Belle Cheese

Clubs

Muswellbrook & District Workers'
Club
Muswellbrook Golf Club
Muswellbrook Race Club Ltd
Muswellbrook RSL

Community Services

Challenge Disability Services
Hunter Valley Youth Express
Muswellbrook PCYC
Upper Hunter Community Services
Upper Hunter Show Inc

Communications, Copywriting,

PR

Hunter Communique

Construction

C&W Constructions

Dance School

Giant Leap Dance School

Education /Training

Hunter TAFE
Muswellbrook South Public School
SGS—Stax

Electricity Generation

Macquarie Generation

Employment Services

Advanced Personnel Management
Alliance People Solutions
Joblink Plus
Mission Employment Solutions
Workpac

Engineering

G & S Engineering
RHM Consulting Engineers Pty Ltd

Fitness Centre

Anytime Fitness

Hospitality /Tourism

Baybrook Motor Inn
Benson's Hospital Shop
Comfort Inn Noah's in the Valley
Doherty, Kevin
Lucky Inn
McDonalds, Muswellbrook
Prince of Wales Tavern
Sandy Hollow Tourist Park

Industrial Supplies

Hitachi Construction Machinery
(Aust) P/L Muswellbrook Branch
Power & Mining Industrial Supplies
Wear Parts Services

IT Sales & Support, ISP

MaxNet
Muswellbrook Computers Pty Ltd

Kitchen Manufacturers

Edmonds Joinery

Laundry

Muswellbrook Laundrette

Local Government

Muswellbrook Shire Council

Massage/Beauty Therapy

Healthy Touch Natural Beauty &
Body Therapies

Media

Muswellbrook Chronicle/Hunter
Valley News
Radio Hunter Valley

Medical

Brook Medical Centre

Mining, Industrial, Agriculture

Anglo Coal (Drayton Management)
P/L
Bengalla Mining Company
Coal & Allied
Darryl's Bobcat Pty Ltd

Mt Arthur Coal
Muswellbrook Coal Co
Muswellbrook Crane Services
Xstrata-Mangoola Coal
Yore Contractors Pty Ltd

Olive Grove

Pukara Estate

Optical

Aaron Henry Optometrist
Muswellbrook Eyecare

Pharmacy

Berry & French
Chemistworks & Sub Newsagency

Photography

Roger Skinner Photography
Tanya D'Herville Photography

Printing

Comprint Solutions
Hunter Valley Printing

**Property Development &
Management**

Seatune Services Pty Ltd

Property Owner

Doug & Raslyn Cleal
Lexisu Pty Ltd

Real Estate Agents

Edward Higgins Parkinson First
National Real Estate
JTS Realty
John Flood Real Estate
LJ Hooker Muswellbrook
Premium Real Estate Services

**Refrigeration/Air Conditioning
Sales & Service**

RMS Services

Relocation Consultant

Priority Relocations

Retail

Abundance of Colour & Inspiration
Freechoice Tobacconist
Head Over Heels
Matthews Jewellers
Ryans Newsagency
Telstra Shop—Muswellbrook

Security & Locksmiths

Elks Security Locksmiths
Muswellbrook Security
P & L Protection & Security
Solutions Pty Ltd
Upper Hunter Fire Protection

Shopping Centres

Central Arcade Pty Ltd
Muswellbrook Marketplace

Solar Energy Systems

MV Solar Pty Ltd

Solicitors

Curtis Gant Irving
Equilaw Solicitors
Lawlers Solicitors & Conveyancers
Mark Diggins Solicitor
Sparke Helmore Lawyers

Sporting Clubs

Muswellbrook Rugby Club

Steel Merchants

Muswellbrook Steel Supplies P/L

Surveyors

Boardman & Peasley

Thoroughbred Horse Stud

Coolmore Australia

Wagering

Muswellbrook TAB

Water Carriers

K Milwain & Son

Web & Graphic Design Service

Total e Solutions

Wineries

Cruickshank Wines Pty Ltd
Two Rivers Wines

OUR MISSION

'To represent, promote and encourage business enterprise in Muswellbrook and its districts'.